

[DATE]

Dear Customer:

At PECO, we are committed to providing safe and reliable energy for our customers and the communities we serve. As part of our work, we will be upgrading and installing new equipment to enhance the local electric distribution system in your area.

Our community is operating under a heightened sense of uncertainty during this COVID-19 pandemic. Your priority is to stay safe and maintain a sense of normalcy. You can be assured that the men and women of PECO are working around the clock to ensure we continue to keep the lights on and the gas flowing for the communities we serve. We are considered an essential business during this pandemic and the work our crews are performing is critical to ensure the continued safe and reliable service that you need every day, especially during these times

About the Project:

- More than \$1,000,000 will be invested to enhance the local electric distribution system for you and your neighbors.
- Tree trimming will begin May 2020 with construction to follow.
- The majority of this work will occur along streets and sidewalks on Boot Rd.
- To help prevent power outages caused by vegetation, crews will also be installing 2,800 feet of reinforced tree-resistant aerial electric lines. These lines are stronger than traditional lines and can better withstand falling trees and tree limbs.
- Work will also include replacing poles and transformers as deemed necessary.
- Work will occur from 7 a.m. to 5 p.m., Monday through Friday.
- The project is expected to be completed in September 2020, and work will be performed by a qualified PECO contractor.

Crews may need to temporarily interrupt service to safely complete some of this work. We will work with local residents to ensure they are informed in advance of our activities and any planned interruptions. We will work closely with local officials to minimize the impact on traffic and pedestrians whenever possible. Access for services such as trash removal, student transportation and emergency vehicles will be maintained during construction.

We are dedicated to keeping you informed about our work, listening to your input and modifying plans based on your feedback when possible. If you have any questions, please contact Mike Herman at 484-685-7603 or michael.herman@exeloncorp.com.

Sincerely,

James Garvey,
Director, Regional Electric Operations, PECO